



NSN INFOTECH

Company Profile

WHO WE ARE

NSN Infotech is a dynamic and innovative Australian IT Services company based in Sydney, Australia. At NSN Infotech, we take pride in offering a wide range of customized technology services that go above and beyond what our customers expect. Our services cover five main areas: IT Services, Cloud Solutions, Disaster Recovery, Cybersecurity, and VOIP Solutions.

◆ OUR EXPERTISE

Our team of dedicated IT experts boasts an extensive array of qualifications and certifications from industry giants such as Microsoft, AWS, Google, and more.

We are your trusted local IT partner, offering an unparalleled blend of proficiency and innovation. Our experts are good at navigating the evolving tech landscape to provide you with solutions that can be tailored to meet your budget and needs.

◆ EXPERIENCE MATTERS

With a cumulative experience of over 50+ years in the IT industry, our accomplished team is led by visionary directors with more than 25 years of experience across different sectors, including manufacturing, mining, education, health, and clinical domains. This wealth of experience enables us to deliver strategic and practical insights, advices, and innovative solutions that drive your business forward.

◆ STRATEGIC PARTNERSHIPS

In our pursuit of customer satisfaction, we have cultivated strategic partnerships with over 24+ leading global IT brands and vendors. These partnerships help us to bring you the latest advancements in technology, enabling us to customize solutions that not only meet but anticipate your needs for future development

OUR VISION

VISION

Our vision is to be a top local IT solutions provider known for our expertise, reliability, and customer-centered approach. We believe in our clients' success as our own and are dedicated to providing them with the best IT service and support.

OUR MISSION

MISSION

NSN Infotech is committed to delivering comprehensive solutions that not only will help improve our customers' productivity but also accelerate their business growth, enabling businesses to keep up with the changes in the digital landscape.

CORE VALUES

OUR CORE VALUES



INTEGRITY



EFFICIENCY



CONFIDENTIALITY



**CUSTOMER
CENTRIC**



**COLLABORATION &
TEAMWORK**

INDUSTRIES

INDUSTRIES WE SERVE



MANUFACTURING



EDUCATION



HEALTH



CLINICAL
RESEARCH



MINING

STRATEGIC PARTNERS

STRATEGIC PARTNERS



Microsoft

proofpoint.

SOPHOS

FORTINET.

Acronis



HUNTR^{ESS}



access4



cytrack.io



TeamViewer

usecure

LastPass...

vmware

AvePoint®

ninjaOne

Lenovo



Hewlett Packard
Enterprise

aruba
a Hewlett Packard
Enterprise company

Yealink

CISCO



poly



broadsoft

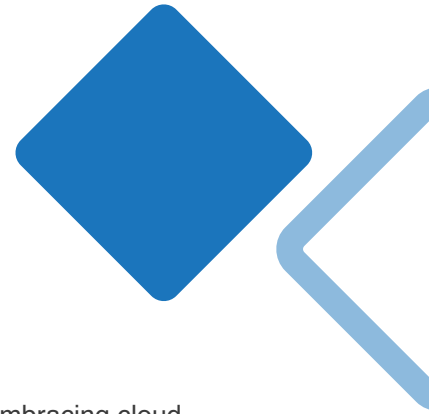


webex
by CISCO

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OUR SERVICES

OUR SERVICES



IT Planning & Roadmaps

Leverage strategic IT planning to support your business. NSN Infotech's experienced virtual CIOs and Project Managers will assist you in aligning your business needs with your technology requirements.

- Strategic IT planning
- Virtual CIO consulting services
- Project management
- Operational IT management
- Business continuity and disaster recovery planning
- IT roadmaps

Procurement Services

Optimize your spending with NSN Infotech. Our skilled procurement specialists guarantee competitive prices and optimal availability.

- Hardware and software licensing
- Automated renewals

Network Security Services

Protect your IT and your network environment from security breaches and malicious attacks.

- Cybersecurity
- Border Gateway Security
- Next-generation firewalls
- Next-generation endpoint protection
- Content Filtering
- Intrusion Prevention System (IPS) & Data Loss Prevention (DLP)
- Security Policies & Governance (Design & implementation)
- On-premise & cloud-based network solutions
- Email and web security
- Cloud Security
- Endpoint Security
- Cyber Security Awareness Training
- LastPass Password Management

Cloud Solutions & Services

Transform your business by embracing cloud technology. With cloud migration, you can streamline your technology resources, enhance operations, and benefit from unlimited scalability.

- Cloud readiness assessments
- Cloud backup and disaster recovery
- Cloud migration services
- Private & public cloud services
- Microsoft 365 (migration, licensing, & support)
- Virtual Desktops
- Consulting

We have certified IT experts who specialize in delivering cloud solutions customized for your business. We have partnered with the following cloud solutions providers:

- Amazon web services (AWS)
- Microsoft Azure stack of services

General IT Services

Experience comprehensive operational support that caters to your business needs with NSN Infotech's IT Support Services. Whether you opt to fully outsource your IT department or enhance your existing one, we offer end-to-end assistance every step of the way.

- IT tech support
- IT project management
- Remote & onsite systems maintenance and support
- IT Infrastructure management and maintenance

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Disaster Recovery Services

Ensure your business is fully prepared to handle unforeseen incidents by implementing a customized business continuity and disaster recovery plan.

- BCP & DR policies
- Governance
- Disaster recovery testing
- Server backup
- Managed cloud backup services
- Microsoft 365 Suite Backup

VoIP Services

Reduce communication cost, increase flexibility, scalability, and remote accessibility.

- Unified communications
- Microsoft Teams Calling
 - Intelligent Analytics & Advance automation
 - Call recording for compliance and quality assurance
 - CRM Integration
 - Global phone numbers with local access
- Webex Collaboration
- Contact centre solutions
- Hosted Voice

Managed IT Services

Whether you don't have an internal IT department or could use additional technology services, support, or guidance, our IT Managed Service Provider (MSP) services are designed to create the necessary framework. This enables you to concentrate on other important processes and priorities within your organization.

- IT support
- Network and workstation management
- Managed backups (off-site & on-site)
- IT procurement (hardware & software)
- Disaster recovery
- Microsoft 365 (licensing & support)
- Cloud services
- Cybersecurity services
- Compliance and consulting
- Licensing & Vendor Management